# Unlimited Plans

Terms and Conditions, including the Fair Usage Policy

Input Tax - Invoices in, quarterly statement out
Effective 5 August 2026

## 1. What these terms cover

These terms apply to the Input Tax subscription plans described as including unlimited invoices. They are additional to the general terms of service shown on the pricing page, and you accept them when you subscribe to one of those plans.

## 2. What unlimited means

On these plans there is no per-invoice charge, no allowance to purchase, and no counter running down against your subscription. You may file the whole of your own business's GST records for the period you are paying for, however many documents that turns out to be, and neither the number of invoices nor the number of quarterly statements you export affects what you pay.

## 3. Fair usage threshold

Every document you upload is read by a commercial extraction model that we are billed for. So that the service stays available and stays at the price advertised, each subscription carries an upper threshold on the number of documents that may be read within one billing period, and for the Business plan it is 2,000 documents per month and for the Business (annual) plan it is 24,000 documents per year. These figures are the thresholds in force on the effective date above, they are always published in the current version of this document, and section 7 explains how to have one raised if your own filing runs above it.

## 4. How documents are counted

- A document counts once, at the point it is submitted to be read. Purchases and sales are counted the same way.
- A document that has been read still counts if you later delete the record it produced. The reading has already happened and cannot be undone.
- A document we fail to read because of a fault on our side does not count, and you will not be charged for retrying it.
- The count starts again at zero at the beginning of each billing period. Unused capacity does not carry forward.
- The count is per business, not per user. Adding people to your account does not change it.

## 5. Notice before the threshold applies

You are told before you reach it. Once a business passes 80% of its threshold within a billing period, a notice appears on the billing screen and on the upload screen for the rest of that period, and we may also write to the address registered on the account. The threshold is not applied silently.

## 6. If the threshold is reached

New uploads pause for the remainder of that billing period, or until a higher threshold is agreed under section 7. Nothing you have already filed is affected:

- Every invoice, sale and statement already recorded stays available to view, edit and export.
- The quarterly MIRA statement export continues to work in full, including for the period in progress.
- No records are deleted, hidden, or held back pending payment.
- Your subscription is not cancelled and its renewal date does not change.

Reaching the threshold is not a breach of these terms and no penalty or additional charge arises from it.

## 7. Asking for a higher threshold

If your business genuinely files above the threshold, tell us and we will raise it. Write to support@example.com with a rough idea of the volume you expect and the period it falls in. There is no additional charge for an increase granted on this basis, and we will normally apply it within one working day. If you know in advance that a quarter will be unusually heavy, you can ask before it starts rather than waiting for the notice in section 5.

## 8. Use these plans do not cover

The threshold exists to prevent a subscription being used as something other than what it is sold as. The following are outside these terms, and we may decline to raise a threshold, or suspend the account, where they apply:

- Processing documents belonging to businesses other than the one named on the subscription, including as a bureau or agency service for clients.
- Reselling access, or exposing the service to third parties through any interface of your own.
- Automated or bulk submission of documents that do not relate to your own GST returns.
- Spreading usage across several accounts to stay below a threshold that would otherwise apply.
- Any use that is unlawful, or that is intended to test, overload or interfere with the service.

## 9. Suspension

Where section 8 applies we will contact you first and give you a reasonable opportunity to respond, except where the use is unlawful or is actively degrading the service for others, in which case we may suspend immediately and explain afterwards. A suspended business keeps read and export access to its own records.

## 10. Changes to this policy

We may revise these terms and the thresholds in section 3. Where a change reduces a threshold or otherwise materially disadvantages you, we will give at least 30 days' notice by email to the account address before it takes effect, and you may cancel within that period and receive a pro-rata refund of the unused part of your subscription. The version in force is always the one published at the link on the pricing page.

## 11. Access to your records

Your tax records remain yours. Whatever happens to a subscription - it lapses, it is cancelled, a threshold is reached, an account is suspended - you keep the ability to view and export everything already filed. Only the ability to add new documents is ever withdrawn.

## 12. Contact

Questions about these terms, about the threshold on your own account, or about anything in section 7: support@example.com.